



# Transition Coach Demand Management - Levels of Support & Opt Out/In



## Smooth Transition- Working Together

Working together with DoC Case Manager for a Smooth Transition from 17.5 to 18

## Home Stretch WA – Active

Enhanced Support Offer to 21

## Home Stretch WA - Stepping Back (Active Holding)

Supporting an Emerging Independence

## Home Stretch WA- Opt Out- Voluntary

Young Person Chooses to Opt- Out of Home Stretch WA

## Home Stretch WA- Opt Out- Disengage

Young Person Disengages from support

## Age Out

Young Person Turns 21

- Collaboration with DoC Case Manager
- Planned Warm Handover – DoC gradually reduce and fully transition
- Support to Coach
- Focus on continuing or building stability around housing, and support around maintaining EET and pathway plan
- Coach Involved in Leaving Care
- Planning > Invest In me
- Create Staying On Agreements prior to 18
- DoC direct support ends at 18, ongoing contact as part of Support Circle possible but appropriately bounded

- Young person positively engaged with Transition coach
- Full service offer - coaching across 8 domains
- Ongoing Assessment and Planning Support
- Access to Full Invest In Me
- Monthly minimum engagement with coach
- Assertive follow-up during periods of disengagement
- Staying On/Housing Allowance
- DoC worker may remain part of informal Support Circle as part of Working Together but encouraged to engage with Coach for formal support
- Intensive support to overcome crisis and connect with supports – Solution Focused Brief Intervention

- Young person has positive and stable Support Circle or has identified they have limited current support and needs (safe and stable housing, positive EET, low risk)
- Reduced Home Stretch service offer
- Access to Invest In Me
- Adapted Leaving Care Plan
- Redirect support in 8 domains to Support Circle members where possible
- 3 Monthly check in by coach (including some outcome measures) with opportunity to return to Active
- Staying On/Housing Subsidy continues to be reviewed through Coordinator/Coach

- Young Person has positive support circle and limited support needs (safe and stable housing, Positive EET, low risk)
- Young person may have been supported to overcome crisis and connect with supports
- Offered option of “stepping back” before opting out.
- Handover Summary provided to District Office (with consent)
- Access Funding through Leaving Care Fund and post care supports
- **Can Opt back in in if current capacity in Home Stretch Provider from 18-21**

- Assertive Follow up to re-engage
- Offered option of stepping back
- If no engagement after 2 months Coach to action handover process and young person advised.
- After 3 months then young person and District Office advised and place can be re-allocated.
- Staying On Subsidy Payment ends
- Handover Summary provided to District Office
- **Can Opt back In if current capacity from Home Stretch Provider 18-21**

Underutilised FTE from #Stepping Back and #Opt Out is matched by #Right to Return Places for young people who disengage or opt out