



Regional Intensive Support Coordination Information Sheet

The Regional Intensive Support (RIS) Coordination program aligns to all Department of Communities (Communities) initiatives, with a primary focus on People, Place and Home. RIS Coordination works in partnership with Communities Officers across Western Australia to provide consultation and coordination for individuals and families with complex disability related support needs, in exceptionally difficult and critical situations, facilitating connection to appropriate services using a values-based approach to facilitate good outcomes. RIS Coordination has direct interface with other Government Departments (State and Commonwealth), service providers and local communities to be solution focused, educate, develop and increase capacity.

If you are working with people connected with Communities that are experiencing multiple factors such as those listed below, they may benefit from RIS Coordination support or alternatively, if not connected to Communities, our experienced RIS Coordinators can be approached to provide a consultative only support.

Personal factors	Situational factors
<ul style="list-style-type: none"> ➤ Disability or multiple disabilities ➤ Mental health concerns ➤ Alcohol and/or substance misuse ➤ Isolated, no family or friends evident ➤ A noticeable change in behaviour eg: confusion, sudden decline in property standards ➤ The profound functional impact of a person’s disability ➤ Behaviours involving harm to self or others ➤ Lack of decision-making capacity ➤ Experience of trauma or neglect ➤ Cultural or language barriers 	<ul style="list-style-type: none"> ➤ Multiple agency involvement and difficulties accessing services in a coordinated way across a range of service systems ➤ No evidence of services or other supports being in place ➤ Navigating the NDIS ➤ All avenues to address issues have been explored eg: THRIVE ➤ Lack of engagement/avoiding contact ➤ Breakdown in carer or support arrangements or concern about level of care ➤ Multiple disruptive behaviour complaints

For further information regarding the Regional Intensive Support Coordination program please contact by email RISCoordinator@communities.wa.gov.au